



## *Paying Now = Discounted Fees For Therapy Visits and Services*

Northwest Therapy now offers SureCare, a new way to save on medical care. Designed for patients who do not have insurance or request we do not bill their insurance, SureCare provides the same quality care from our Northwest Therapy Team you've come to expect, with the benefit of discounted pricing.

How does SureCare work? Simply request a SureCare visit when you make your appointment. Our schedulers will let you know the discounted fee, based on your visit request. You are required to pay this discounted fee when you schedule your appointment. By paying when you schedule, you will pay a lot less than you would if we billed you. Each time you make a SureCare appointment, pre-payment is required at the time you schedule it in order to receive the discount.

- If you do not show for your appointment, or do not cancel or reschedule it with at least 24 hours' notice, your pre-payment will not be refunded.
- If you are discharged from Therapy or cancel more than 24 hours prior to your SureCare appointment, your pre-payment will be refunded.

If additional services are recommended at the time of your visit (such as therapy supplies), we will provide you with the discounted prices for those services, which, if you choose to receive them, you are required to pay for at the time of your visit.

### **Your SureCare Visit**

1. Check in with our receptionist, who will give you a Fee Ticket listing the cost of additional services/supplies that your Therapy team may need to order.
2. Visit with your Therapy team, who will discuss your medical needs. He or she may recommend additional services/supplies.
3. Decide if you want these additional services/supplies and if so, accept the services/supplies. Your Fee Ticket will be marked by the Therapy team.
4. Once you have completed your visit and additional services/supplies (if any), return the Fee Ticket to the receptionist, who will determine the total cost for any additional services/supplies.
5. Pay any additional costs for your visit. If you pay your bill before you leave the clinic, you will receive the discount.

If you do not pay before you leave the clinic, you will be billed for the full cost of the additional services/supplies you received. When you receive the bill we send you, it is due and payable upon receipt.

## **PLEASE NOTE**

Under State of Oregon regulations, we are not allowed to offer this program to patients being seen for established Workers' Compensation claims.

For SureCare visits, we accept payment by cash, VISA, MasterCard, Discover and personal check.